

To our valued customers,

The impact of the Coronavirus (COVID-19) outbreak is continuing to have devastating affects across the globe. We want to take this opportunity to reassure you of our commitment to the health and safety of our team members, customers and the general community. As a supplier to some of the largest 'Essential Suppliers' across Australia we are working together to ensure the latest safety protocols are implemented swiftly, efficiently and with as little disruption as possible.

We recognise that our crews work as part of key teams who are ensuring Australia's Essential Suppliers are able to meet the increased demands during this trying time.

Efforts to keep as many boots on the ground include:

- Regular updates communicated to our crews with the latest COVID-19 information and recommendations
- Segregation of crews at a site level to ensure continuity of service in the event of a suspected outbreak
- Increased levels of PPE distributed including gloves and sanitiser
- Reduction in all non-essential site visits
- Enforcement of strict illness reporting guidelines

Additionally, 3PC acknowledges that our teams onsite need to be supported at all times for which we are taking the following precautions:

- Utilisation of cloud-based Booking Management System allowing customer bookings and schedules to be completed from any device with data capabilities
- Flexible working arrangements implemented for critical office based and supervisory employees
- Revised staff recruitment process to allow the continuation of onboarding and mitigate risk to established crews onsite

3PC will continue to work with our customers and crew members to manage the situation as it continues to play out. We remain positive and focused as a team, working together to ensure we continue moving forward and emerge stronger than ever on the other side.

Sincerely,



Chief Executive Officer

Thursday 26th March 2020